



BI SmartLINK™

Key Features

- Provides a mobile reporting platform to help increase accountability
- Seven independent modules
- Customizable for agency preferences or client risks and needs
- Biometric facial and voice recognition technology
- Accessible via the powerful BI TotalAccess® platform
- Captures GPS point at check-in to confirm location
- Provides the ability to send calendar reminders for upcoming appointments
- Offers clients direct access to community referral resources
- Available in both English and Spanish
- Username and password security features

Enhance Supervision and Increase Officer Efficiency

BI SmartLINK™ brings traditional analog supervision tools into the digital age by combining them in a secure mobile application. Placing the tools clients need to be successful in the palm of their hands increases positive outcomes and enables officers to better manage their time and caseload with fewer in-office visits.

SmartLINK is a practical, affordable, and ideal monitoring option for agencies and specialty courts supervising adults and minors in the community. SmartLINK can be used in conjunction with electronic monitoring or as an alternative. The app's independent modules provide information that supports supervision goals and facilitates client engagement. Modules include:



BIOMETRIC CHECK-IN

- Biometrically verifies client identity and location through fixed or randomly scheduled check-ins.
- Allows officers to confirm location, curfew and travel restriction compliance.
- Facial biometric and voice biometric options available.



CALENDAR

- Pushes officer-created calendar events and reminders to the client.
- Allows the officer to set/send flexible reminders of upcoming appointments such as court dates, officer meetings, and counseling.
- Officers can link biometric check-ins to calendar events to verify attendance at required activities.



COMMUNITY RESOURCES

- Equips clients with a list of agency-approved service providers for housing, medical, employment, and other essential services, and access to a dedicated call center.
- Clients can generate turn-by-turn directions and launch a call to the resource phone number from within the module.



SELF REPORT

- Similar to a reporting kiosk, but on mobile platform, clients can report significant life changes such as address, employment, program violations, arrests, and contact with law enforcement.
- Each self-report ends with a biometric check-in.



MESSAGES

- Provides the ability for clients and officers to directly message each other.
- All messages contain a date and time stamp and are stored in TotalAccess for review.



DOCUMENTS

- Allows clients to upload documents captured as photographs, such as employment and court information, to TotalAccess where it is immediately available for the officer to review.



SUPERVISION TERMS

- Enables clients to retrieve and review conditions of supervision at any time.

ADDITIONAL FEATURES

VOICE BIOMETRICS FOR CHECK-IN AND SELF REPORT

- Incorporates BI VoicelD® as an alternative to facial biometrics.
- Check-In: Client will launch a check-in call through the existing telephone-based VoicelD instead of taking a photo.
- Self Report: The client will be prompted to place a call to VoicelD after responding to the questionnaire.



Schedule a free product demonstration today or learn more
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